

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
AUGUST 2020**

Madison County Road Department

Reporting Dates 08/03/20 through 08/31/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
25853	03/23/18 08/12/20	Request Schedule Closed	Durations 873.0 S-to-C 859.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Jones Harris Rd Harris Rd District 4
27511	12/27/18 08/10/20	Request Schedule Closed	Durations 592.0 S-to-C 580.0 O-to-C	Culvert Installation Medium Priority Need new culvert installed	Brown, Shirley Road Maintenance	Robinson, Chris Ben Lockett Rd Ben Lockett Rd District 5
27562	01/08/19 08/07/20	Request Schedule Closed	Durations 577.0 S-to-C 568.0 O-to-C	Road Shoulder Medium Priority Needs clay gravel on the shoulders of the road since paving has been completed.	Brown, Shirley Road Maintenance	Quick, Barbara Quail Rd Quail Rd District 5
27773	02/13/19 08/14/20	Request Schedule Closed	Durations 548.0 S-to-C 532.0 O-to-C	Culvert Installation Medium Priority 376 & 466 Old Yazoo City Rd need culvert replaced	Brown, Shirley Road Maintenance	Jerome, David Old Yazoo City Rd Old Yazoo City Rd District 4
28066	04/01/19 08/14/20	Request Schedule Closed	Durations 501.0 S-to-C 485.0 O-to-C	Drainage Medium Priority Water settles in her driveway from water washing from houses above her house. She thinks she needs a culvert and the addresses past	Brown, Shirley Road Maintenance	Nelson, Velma Center St Center St District 3
28119	04/08/19 08/20/20	Request Schedule Closed	Durations 500.0 S-to-C 478.0 O-to-C	Drainage Medium Priority Need dig out repaired on pipe blow out.	Brown, Shirley Road Maintenance	Jones, Marie Rose 115 Channing Cir 115 Channing Cir District 1
28234	04/23/19 08/24/20	Request Schedule Closed	Durations 489.0 S-to-C 463.0 O-to-C	Culvert Repair Medium Priority Driveway damaged near hydrant, said the dirt/gravel has washed away	Brown, Shirley Road Maintenance	Smothers, Andrea Lubertha Rd Lubertha Rd District 3

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28249	04/24/19 08/20/20	Request Schedule Closed	Durations 484.0 S-to-C 462.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Harris, Tena B Lovelace Ln Lovelace Lane District 5
28266	04/26/19 08/21/20	Request Schedule Closed	Durations 483.0 S-to-C 460.0 O-to-C	Culvert Repair Medium Priority Water from neighbors' yard cause wash out on right side of his driveway after the hard rains we had. He wants someone to call him b	Brown, Shirley Road Maintenance	Mandel, Dave Beaufort Circle Beaufort Cir District 4
28278	04/29/19 08/28/20	Request Schedule Closed	Durations 487.0 S-to-C 457.0 O-to-C	Culvert Repair Medium Priority Culvert is stopped up and has collasped, and washed out into big holes	Brown, Shirley Road Maintenance	Abernathy, Summer Abernathy Rd Abernathy Rd District 4
28294	04/29/19 08/20/20	Request Schedule Closed	Durations 479.0 S-to-C 457.0 O-to-C	Culvert Repair Medium Priority Just purchase this property, and culvert is in bad condition	Brown, Shirley Road Maintenance	Powell, Dane Stokes Rd Stokes Rd District 3
28401	05/08/19 08/24/20	Request Schedule Closed	Durations 474.0 S-to-C 448.0 O-to-C	Culvert Repair Medium Priority Culvert that is on the corner has broken off	Brown, Shirley Road Maintenance	Rayner, JoAnna Hidden Crest Hidden Crest District 1
28405	05/09/19 08/31/20	Request Schedule Closed	Durations 480.0 S-to-C 447.0 O-to-C	Culvert Repair Medium Priority Culvert washed out across the road	Brown, Shirley Road Maintenance	Shockley, Bill Endris Rd Endris Rd District 4
28501	05/20/19 08/31/20	Request Schedule Closed	Durations 469.0 S-to-C 436.0 O-to-C	Culvert Repair Medium Priority Culvert has caved in, also needs gravel on the top and bottom	Brown, Shirley Road Maintenance	Easterling, Woody Harbor Rd Harbor Rd District 1

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28733	06/17/19 08/21/20	Request Schedule Closed	Durations 431.0 S-to-C 408.0 O-to-C	Culvert Repair Medium Priority Needs culvert repair.	Brown, Shirley Road Maintenance	Phillips, Leon Lottville Rd Lottville Rd District 5
28755	06/19/19 08/10/20	Request Schedule Closed	Durations 418.0 S-to-C 406.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced, needs to be bigger, has a hole in it. He also needs gravel on it.	Brown, Shirley Road Maintenance	Penn, Kent Old Yazoo City Rd Old Yazoo City Rd District 4
28794	06/25/19 08/06/20	Request Schedule Closed	Durations 408.0 S-to-C 400.0 O-to-C	Culvert Repair Medium Priority Culvert is messed up due to the motorgrader	Brown, Shirley Road Maintenance	Howard, Collie Truitt Rd Truitt Rd District 5
28863	07/02/19 08/07/20	Request Schedule Closed	Durations 402.0 S-to-C 393.0 O-to-C	Culvert Repair Medium Priority End of road needs repair at the culvert...gravel	Brown, Shirley Road Maintenance	Bradley, Joyce Brown Drive Brown Drive District 4
28867	07/02/19 08/10/20	Request Schedule Closed	Durations 405.0 S-to-C 393.0 O-to-C	Culvert Repair Medium Priority Needs longer culvert	Brown, Shirley Road Maintenance	Wilder, DeAngelo Laura Drive Laura Drive District 4
28872	07/02/19 08/17/20	Request Schedule Closed	Durations 412.0 S-to-C 393.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Robinson, Mark 267 Abernathy Rd 267 Abernathy Rd District 4
28922	07/11/19 08/27/20	Request Schedule Closed	Durations 413.0 S-to-C 384.0 O-to-C	Culvert Repair Medium Priority Need cross drain replaced	Brown, Shirley Road Maintenance	Miller, Levi 131 Harris Rd 131 Harris Rd District 4

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29264	09/05/19 08/17/20	Request Schedule Closed	Durations 347.0 S-to-C 328.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Roberts, Georgia 3972 Hwy 43 N Hwy 43 N
29268	09/06/19 08/11/20	Request Schedule Closed	Durations 340.0 S-to-C 327.0 O-to-C	Culvert Repair Medium Priority Both of the culverts are close to Renfroe Rd. Mark with rebar post with orange flagging one on Sharon and one Renfroe Rd.	Brown, Shirley Road Maintenance	Carter, Bart Sharon Rd Renfroe Rd District 5
29317	09/16/19 08/24/20	Request Schedule Closed	Durations 343.0 S-to-C 317.0 O-to-C	Dig Out Medium Priority Asphalt has broken up in front of this address, and has formed into an pot hole	Brown, Shirley Road Maintenance	Burnham, Craig Carriage Ln Carriage Ln District 2
29324	09/17/19 08/25/20	Request Schedule Closed	Durations 343.0 S-to-C 316.0 O-to-C	Culvert Repair Medium Priority Driveway in between these two addresses are washing out	Brown, Shirley Road Maintenance	Hodge, Wendell Abernathy Rd Abernathy Rd District 4
29354	09/23/19 08/25/20	Request Schedule Closed	Durations 337.0 S-to-C 310.0 O-to-C	Culvert Repair Medium Priority Culvert needs replaced, has big hole in it	Brown, Shirley Road Maintenance	Prechtl, Kenny Sutherland Rd Sutherland Rd District 5
29399	09/30/19 08/17/20	Request Schedule Closed	Durations 322.0 S-to-C 303.0 O-to-C	Culvert Repair Medium Priority Culvert has collapsed, causing water not to flow through	Brown, Shirley Road Maintenance	Stewart, Kelvin Sharon Rd Sharon Rd District 5
29482	10/11/19 08/13/20	Request Schedule Closed	Durations 307.0 S-to-C 292.0 O-to-C	Dig Out Medium Priority Need road repaired	Brown, Shirley Road Maintenance	Sisk, Robert 232 Sumerall Rd Trace Harbor Rd District 1

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29519	10/17/19 08/17/20	Request Schedule Closed	Durations 305.0 S-to-C 286.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced	Brown, Shirley Road Maintenance	Bramley, Scott Spring Road Spring Rd District 3
29526	10/18/19 08/26/20	Request Schedule Closed	Durations 313.0 S-to-C 285.0 O-to-C	Culvert Repair Medium Priority Culvert busted under concrete	Brown, Shirley Road Maintenance	Perry, Verna Lake Castle Rd Lake Castle Rd District 1
29535	10/21/19 08/31/20	Request Schedule Closed	Durations 315.0 S-to-C 282.0 O-to-C	Culvert Repair Medium Priority Culvert washed out under the road close to this address	Brown, Shirley Road Maintenance	Pace, Ben Cherry Hill Dr Cherry Hill Dr District 3
29536	10/21/19 08/14/20	Request Schedule Closed	Durations 298.0 S-to-C 282.0 O-to-C	Culvert Repair Medium Priority Requesting that old culvert be taken up off property, stated that it's old and don't need it there	Brown, Shirley Road Maintenance	Whittington, Steve Purvis Rd Purvis Rd District 4
29546	10/23/19 08/24/20	Request Schedule Closed	Durations 306.0 S-to-C 280.0 O-to-C	Ditching Medium Priority Says water stands in ditch just past 411 Patrick Rd; says it has no where to go	Brown, Shirley Road Maintenance	Lloyd, Bob Patrick Rd Patrick Rd District 4
29598	11/01/19 08/19/20	Request Schedule Closed	Durations 292.0 S-to-C 271.0 O-to-C	Culvert Repair Medium Priority Culvert is washing out	Brown, Shirley Road Maintenance	Horsman, Joe Chapel Hill Rd Chapel Hill Rd District 3
29612	11/04/19 08/25/20	Request Schedule Closed	Durations 295.0 S-to-C 268.0 O-to-C	Culvert Repair Medium Priority Culvert collapsed	Brown, Shirley Road Maintenance	Stewart, Billy Katherine Dr Katherine Dr District 3

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29697	11/15/19 08/17/20	Request Schedule Closed	Durations 276.0 S-to-C 257.0 O-to-C	Culvert Installation Medium Priority Needs culvert between 459 and 499. Said it is marked	Brown, Shirley Road Maintenance	Hodge, Wendell Abernathy Rd Abernathy Rd District 4
29701	11/18/19 08/27/20	Request Schedule Closed	Durations 283.0 S-to-C 254.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Coon, Mark Spring Creek Cv Spring Creek Cv District 3
29813	12/13/19 08/13/20	Request Schedule Closed	Durations 244.0 S-to-C 229.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Banks, Cleo McDonald Rd McDonald Rd District 3
29815	12/16/19 08/17/20	Request Schedule Closed	Durations 245.0 S-to-C 226.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed; wants a long culvert. He will buy the extra culvert.	Brown, Shirley Road Maintenance	Howard, Bill Virililia Road Virililia Road District 4
29835	12/19/19 08/31/20	Request Schedule Closed	Durations 256.0 S-to-C 223.0 O-to-C	Culvert Repair Medium Priority Needs a longer culvert, driveway too narrow	Brown, Shirley Road Maintenance	Smith, Deloris Rocky Hill Road Rocky Hill Road District 5
29872	01/03/20 08/12/20	Request Schedule Closed	Durations 222.0 S-to-C 208.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Unknown Lake Stephens Rd Lake Stephens Rd District 5
29889	01/03/20 08/21/20	Request Schedule Closed	Durations 231.0 S-to-C 208.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on Miggins rd also	Brown, Shirley Road Maintenance	Harris, Phillip Virgin Mary Rd Virgin Mary Rd District 5

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29943	01/13/20 08/20/20	Request Schedule Closed	Durations 220.0 S-to-C 198.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lockett, Francis Summerlin Rd Summerlin Rd District 5
Culvert under the road, still causing flooding						
30020	01/28/20 08/28/20	Request Schedule Closed	Durations 213.0 S-to-C 183.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Scottie Magnolia St Magnolia St District 3
Culvert is stopped up, and old metal culvert that is in bad condition causing his priperty aone with the neighbors to flood						
30058	02/04/20 08/24/20	Request Schedule Closed	Durations 202.0 S-to-C 176.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Pardes, Tywanda Ross Dr Ross Dr District 5
Driveway washing out						
30059	02/04/20 08/07/20	Request Schedule Closed	Durations 185.0 S-to-C 176.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Harkins, Larry Hanging Moss Ln Hanging Moss Ln District 3
Need new culvert						
30074	02/06/20 08/06/20	Request Schedule Closed	Durations 182.0 S-to-C 174.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Browlee, Scott Spring Rd Spring Rd District 3
Culverts are washed out at both addresses						
30075	02/07/20 08/07/20	Request Schedule Closed	Durations 182.0 S-to-C 173.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Partridge, Bruce Cherryrose Lane Cherryrose Lane District 4
Wants the ditches cleaned out...by hand. Ditch is shallow, gas line in ditch not buried very deep.						
30110	02/13/20 08/14/20	Request Schedule Closed	Durations 183.0 S-to-C 167.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Evans, Joel 1269 Pocahontas Rd 1269 Pocahontas Rd District 4
Need culvert installed, will be pulling trailers in. Will like to get a call before installation						

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30114	02/13/20 08/27/20	Request Schedule Closed	Durations 196.0 S-to-C 167.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Burden, Carolyn 578 Shrock Rd	Shrock Rd District 5
Existing culvert is beginning to wash out and the ditches need cleaning because they hold water all the time rain or not							
30125	02/18/20 08/13/20	Request Schedule Closed	Durations 177.0 S-to-C 162.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Branson, Richard Cobbsville Dr	Cobbsville Dr District 5
Culvert is washing away							
30135	02/18/20 08/07/20	Request Schedule Closed	Durations 171.0 S-to-C 162.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Alford, Cindy Bardin Rd	Bardin Rd District 4
Edge of the road in front of 156 Bardin Rd is washing out							
30157	02/20/20 08/07/20	Request Schedule Closed	Durations 169.0 S-to-C 160.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Windfield, LT Richmond Grove Rd	Richmond Grove Rd District 3
Need culvert installed at the church							
30252	03/04/20 08/06/20	Request Schedule Closed	Durations 155.0 S-to-C 147.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Veal, Sherry 3943 Coker Rd	Coker Rd District 3
Ditch across the road at address is full of debris during heavy rains the water crosses road rather than run in the ditch							
30304	03/09/20 08/13/20	Request Schedule Closed	Durations 157.0 S-to-C 142.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Lewis, Amanda Bo Murphy Rd	Bo Murphy Rd District 4
Requesting to have the ditch and culvert in front of house cleaned out because of flooding the front of house							
30333	03/09/20 08/11/20	Request Schedule Closed	Durations 155.0 S-to-C 142.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Green, Ray 205 Stump Bridge Rd	Stump Bridge Rd District 5
Water is coming on to property from road and not draining through ditches							

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30337	03/09/20 08/20/20	Request Schedule Closed	Durations 164.0 S-to-C 142.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Hontzias, Ellen 1004 Patrick Rd Patrick Rd District 3
30381	03/10/20 08/21/20	Request Schedule Closed	Durations 164.0 S-to-C 141.0 O-to-C	Gravel Medium Priority Need gravel on culvert going across the road	Brown, Shirley Road Maintenance	McNeill, Kelvin Blackberry Creek Rd Blackberry Creek Rd
30386	03/10/20 08/26/20	Request Schedule Closed	Durations 169.0 S-to-C 141.0 O-to-C	Culvert Repair Medium Priority Culvert is washing out	Brown, Shirley Road Maintenance	Wolvergon, Mitch Cauthen Rd Cauthen Rd District 5
30635	04/01/20 08/21/20	Request Schedule Closed	Durations 142.0 S-to-C 119.0 O-to-C	Culvert Repair Medium Priority Called because some one ran over culvert and possible damaged it	Brown, Shirley Road Maintenance	Jones, Charlene 360 Old 51 Rd Old 51 Rd District 5
30682	04/06/20 08/14/20	Request Schedule Closed	Durations 130.0 S-to-C 114.0 O-to-C	Drainage Medium Priority Request to have a sewer/drainage issue looked at that is causing erosion in the back yard	Brown, Shirley Road Maintenance	Samuels, Heather 104 Browntony Ct Browntony Ct District 5
30745	04/13/20 08/13/20	Request Schedule Closed	Durations 122.0 S-to-C 107.0 O-to-C	Drainage Medium Priority 126 & 124 Beaver Bend drainage pipe is stopped up	Brown, Shirley Road Maintenance	Mally, Dianne 124 Beaver Bend Beaver Bend District 1
30747	04/13/20 08/13/20	Request Schedule Closed	Durations 122.0 S-to-C 107.0 O-to-C	Drainage Medium Priority Culvert in front of property is stopped up bubbling thru drain	Brown, Shirley Road Maintenance	Miley, Diane 124 Beaver Bend Beaver Bend District 1

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30779	04/15/20 08/14/20	Request Schedule Closed	Durations 121.0 S-to-C 105.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Lamb, Nathan Eastside Dr	Eastside Dr District 5
Requesting to have road fixed of the unstable condition of the dips and high where cars are bottoming out							
30827	04/21/20 08/14/20	Request Schedule Closed	Durations 115.0 S-to-C 99.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Megan 178 Lake Hill Dr	Lake Hill Dr District 3
Requesting to have ditches cleaned causing flood							
30833	04/21/20 08/31/20	Request Schedule Closed	Durations 132.0 S-to-C 99.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Pierson, Megan 967 Petrified Forest Rd	Petrified Forest Rd District 4
Road culvert is coming up out of road causing water to flood property							
30850	04/22/20 08/27/20	Request Schedule Closed	Durations 127.0 S-to-C 98.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Love, Walter 136 Dampeer Rd	Dampeer Rd District 5
Requesting to have an old culvert repaired on the east side driveway without the concrete							
30852	04/22/20 08/13/20	Request Schedule Closed	Durations 113.0 S-to-C 98.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Rogers, Tina 1081 North Livingston Rd	North Livingston Rd District 3
Needs ditching so water can flow through culvert.							
30860	04/23/20 08/31/20	Request Schedule Closed	Durations 130.0 S-to-C 97.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ziglar, Eddie 100 Rabbit Run Ln	Rabbit Run Ln District 4
Culvert needs to be cleaned ditches need cleaning because it is causing flooding to front yard makes it hard to get to house							
30865	04/23/20 08/13/20	Request Schedule Closed	Durations 112.0 S-to-C 97.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	J 119 Cherrybrook Dr	Cherrybrook Dr District 3
Need to check ditch for erosion problems							

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30867	04/24/20 08/21/20	Request Schedule Closed	Durations 119.0 S-to-C 96.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Williams Pisgah Bottom Rd District 5
Ditch holding water, causing her property to flood						
30912	04/28/20 08/28/20	Request Schedule Closed	Durations 122.0 S-to-C 92.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lockett, Betty Lottville Rd District 5
Culvert is caving in, abt to collapsed						
30919	04/28/20 08/31/20	Request Schedule Closed	Durations 125.0 S-to-C 92.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Evans, Barney Sulphur Springs Rd District 5
Need extension on end of culvert						
30924	04/28/20 08/19/20	Request Schedule Closed	Durations 113.0 S-to-C 92.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jefferson, Brenda Harvey Crossing and N. Old Cantor District 1
Water is standing in the ditch always: never drains						
30942	04/29/20 08/28/20	Request Schedule Closed	Durations 121.0 S-to-C 91.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Estes, Mildred Old 51 Rd District 5
Needs culvert replaced						
30970	05/04/20 08/18/20	Request Schedule Closed	Durations 106.0 S-to-C 86.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Unknown Dinkins Rd District 5
Called about the road conditions, says one part is hard to travel on						
30979	05/04/20 08/17/20	Request Schedule Closed	Durations 105.0 S-to-C 86.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hill, Earl 301 Catlett Rd District 3
Need culvert cleaned out						

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30985	05/04/20 08/17/20	Request Schedule Closed	Durations 105.0 S-to-C 86.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Foster, James Dinkins Rd	Dinkins Rd District 5
Calling about the conditions of the west side of the road. Potholes, washing away of road and etc...							
30989	05/04/20 08/06/20	Request Schedule Closed	Durations 94.0 S-to-C 86.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Burns, Michael Hwy 16 W	Hwy 16 W
Need gravel on driveway, driveway washing out							
31002	05/05/20 08/07/20	Request Schedule Closed	Durations 94.0 S-to-C 85.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bonner, Linda 297 Pine Grove Rd	Pine Grove Rd District 5
Need culvert replaced and ditching.							
31031	05/06/20 08/21/20	Request Schedule Closed	Durations 107.0 S-to-C 84.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Burnett, Patricia Powell Rd	Powell Rd District 3
Need culvert installed							
31106	05/14/20 08/14/20	Request Schedule Closed	Durations 92.0 S-to-C 76.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Mutter, Patrick Cox Ferry Rd	Cox Ferry Rd District 4
Culvert has collapsed in his driveway.							
31117	05/18/20 08/18/20	Request Schedule Closed	Durations 92.0 S-to-C 72.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	McNalty, Pamela Shady Ln	Shady Ln District 5
Big drop off at driveway							
31122	05/18/20 08/18/20	Request Schedule Closed	Durations 92.0 S-to-C 72.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Henderson, Charles 173 Henderson Rd	Henderson Rd District 3
Requesting the ditches be cleaned							

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31126	05/18/20 08/17/20	Request Schedule Closed	Durations 91.0 S-to-C 72.0 O-to-C	Culvert Repair Medium Priority Needs driveway repair, erosion around culvert	Brown, Shirley Road Maintenance	George, Emma Avondale Rd Avondale Rd District 5
31138	05/19/20 08/20/20	Request Schedule Closed	Durations 93.0 S-to-C 71.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced...bent in on both sides and needs a little gravel at the mailbox...there's a dropoff there from the pavement	Brown, Shirley Road Maintenance	Dixon, Henry Banks Road Banks Rd District 5
31139	05/19/20 08/13/20	Request Schedule Closed	Durations 86.0 S-to-C 71.0 O-to-C	Culvert Installation Medium Priority Need 40ft culvert, already staked with orange flagging	Brown, Shirley Road Maintenance	Robert, Coleman 755 Petrified Forest Rd Petrified Forest Rd District 4
31184	05/26/20 08/06/20	Request Schedule Closed	Durations 72.0 S-to-C 64.0 O-to-C	Drainage Medium Priority Said there is a puddle of water standing in front of her house and	Brown, Shirley Road Maintenance	Hairston, Trey Seville Way Seville Way District 3
31189	05/26/20 08/06/20	Request Schedule Closed	Durations 72.0 S-to-C 64.0 O-to-C	Drainage Medium Priority water standing in front of her house	Brown, Shirley Road Maintenance	Hairston, Trey Seville Way Seville Way District 3
31202	05/27/20 08/24/20	Request Schedule Closed	Durations 89.0 S-to-C 63.0 O-to-C	Gravel Medium Priority Requesting for gravel	Brown, Shirley Road Maintenance	Towner, Elaine Ratliff Ferry Rd Ratliff Ferry Rd District 5
31211	05/28/20 08/28/20	Request Schedule Closed	Durations 92.0 S-to-C 62.0 O-to-C	Culvert Repair Medium Priority Crossdrain undermining near this address	Brown, Shirley Road Maintenance	Grewe, Bennie Cox Ferry Rd Cox Ferry Rd District 4

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31220	05/29/20 08/10/20	Request Schedule Closed	Durations 73.0 S-to-C 61.0 O-to-C	Road Condition Medium Priority Road collasping right before the bridge	Brown, Shirley Road Maintenance	Unknown Virililia Rd Virililia Rd District 4
31222	05/29/20 08/28/20	Request Schedule Closed	Durations 91.0 S-to-C 61.0 O-to-C	Gravel Medium Priority Needs gravel on culvert	Brown, Shirley Road Maintenance	Mansell, Rebecca Stokes Rd Stokes Rd District 3
31244	06/02/20 08/10/20	Request Schedule Closed	Durations 69.0 S-to-C 57.0 O-to-C	Road Condition Medium Priority Creek under road is causing it to sink in/ washing away on both sides	Brown, Shirley Road Maintenance	Heather Raytown Rd Raytown Rd District 5
31245	06/02/20 08/05/20	Request Schedule Closed	Durations 64.0 S-to-C 57.0 O-to-C	Gravel Medium Priority Need gravel on driveway and culvert	Brown, Shirley Road Maintenance	Hawkins, Jewel Stump Bridge Rd Stump Bridge Rd District 5
31257	06/03/20 08/10/20	Request Schedule Closed	Durations 68.0 S-to-C 56.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed. Is staked and address is posted.	Brown, Shirley Road Maintenance	Simmons, Louisa Cauthen Rd Cauthen Rd District 5
31261	06/03/20 08/13/20	Request Schedule Closed	Durations 71.0 S-to-C 56.0 O-to-C	Ditching Medium Priority Would like to request any dirt to fill in holes in yard.	Brown, Shirley Road Maintenance	Unknown 118 Ramage Rd 118 Ramage Rd District 4
31296	06/10/20 08/10/20	Request Schedule Closed	Durations 61.0 S-to-C 49.0 O-to-C	Culvert Clean Out Medium Priority Culvert needs cleaning out and ditch needs to be cleaned out	Brown, Shirley Road Maintenance	Carr, Joseph 129 Cotton Blossom Rd 129 Cotton Blossom Rd District 4

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Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
31302	06/10/20 08/17/20	Request Schedule Closed	Durations 68.0 S-to-C 49.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Williams, Lucille 124 Williams Rd	Williams Rd District 5
Requesting to have old metal culvert replaced because it is bent and not letting water through							
31317	06/11/20 08/04/20	Request Schedule Closed	Durations 54.0 S-to-C 48.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Willie Banks Rd	Banks Rd District 5
Needs gravel under mailbox							
31321	06/11/20 08/24/20	Request Schedule Closed	Durations 74.0 S-to-C 48.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	El-Amin, Christine Old 51 Rd	Old 51 Rd District 5
Needs driveway end repaired							
31343	06/15/20 08/14/20	Request Schedule Closed	Durations 60.0 S-to-C 44.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Gross, Heneiken Pugh Rd	Pugh Rd District 4
Need culvert installed on new property							
31360	06/15/20 08/17/20	Request Schedule Closed	Durations 63.0 S-to-C 44.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Grice, Brad Livingston-Vernon Rd	Livingston Vernon Rd District 4
Need culvert installed on new property							
31364	06/15/20 08/14/20	Request Schedule Closed	Durations 60.0 S-to-C 44.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Buck, Bertha Jubilee Rd	Jubilee Rd District 4
At the end of the road, where culvert has been replaced							
31385	06/17/20 08/18/20	Request Schedule Closed	Durations 62.0 S-to-C 42.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Olive, Jametris Sutherland Rd	Sutherland Rd District 5
Request the road be repaired from the ruts. humps and holes in the road							

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Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
31432	06/23/20 08/19/20	Request Schedule Closed	Durations 57.0 S-to-C 36.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Baker, Daphne Kirkwood Dr	Kirkwood Dr District 3
Culvert that goes under the road by the STOP sign is collapsing							
31438	06/23/20 08/18/20	Request Schedule Closed	Durations 56.0 S-to-C 36.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Watson, Paul Dry Creek Rd	Dry Creek Rd District 5
Need longer culvert							
31450	06/24/20 08/20/20	Request Schedule Closed	Durations 57.0 S-to-C 35.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Harris, Archie McCullough Rd	McCullough Rd District 5
Needs ditching							
31454	06/24/20 08/24/20	Request Schedule Closed	Durations 61.0 S-to-C 35.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Mona Johnstone Dr	Johnstone Dr District 3
Culvert stopped up, water can't flow through							
31455	06/24/20 08/31/20	Request Schedule Closed	Durations 68.0 S-to-C 35.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Atkinson, Justin 535 Hwy 49	Pineview Cir District 4
Need culvert installed -169 Pineview Circle							
31463	06/25/20 08/25/20	Request Schedule Closed	Durations 61.0 S-to-C 34.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Etheridge, Andy Gunter Rd	Gunter Rd District 5
Need new culvert							
31474	06/26/20 08/17/20	Request Schedule Closed	Durations 52.0 S-to-C 33.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Shearrill, Micheal 678 Dry Creek Rd	Dry Creek Rd District 5
Need cuvert installed staked with white flags							

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Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
31481	06/30/20 08/19/20	Request Schedule Closed	Durations 50.0 S-to-C 29.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Hancock, Garrett 527 Harris Rd Harris Rd District 4
31482	07/01/20 08/07/20	Request Schedule Closed	Durations 37.0 S-to-C 28.0 O-to-C	Gravel Medium Priority Needs gravel on culvert. Has already installed her own.	Brown, Shirley Road Maintenance	Dolman, Lori Bozeman-Paine Circle Bozeman-Paine Cir District 3
31501	07/02/20 08/13/20	Request Schedule Closed	Durations 42.0 S-to-C 27.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Harris, Angela 1060 Barnes Rd Barnes Rd District 1
31506	07/02/20 08/05/20	Request Schedule Closed	Durations 34.0 S-to-C 27.0 O-to-C	Ditching Medium Priority Ditches need cleaning out [ROAD FLOODING]	Brown, Shirley Road Maintenance	Johnson, Shurah Brown Rd W Brown Rd W District 5
31526	07/07/20 08/12/20	Request Schedule Closed	Durations 36.0 S-to-C 22.0 O-to-C	Culvert Installation Medium Priority Need new culvert installed	Brown, Shirley Road Maintenance	McQuirter, Daryl Coker Rd Coker Rd District 3
31530	07/07/20 08/07/20	Request Schedule Closed	Durations 31.0 S-to-C 22.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on Lot 11 on Cobbville Dr	Brown, Shirley Road Maintenance	Jones, James Cobbville Dr Cobbville Dr District 5
31536	07/08/20 08/06/20	Request Schedule Closed	Durations 29.0 S-to-C 21.0 O-to-C	Gravel Medium Priority Need gravel on culvert	Brown, Shirley Road Maintenance	Lockett, Curtina Dry Creek Rd Dry Creek Rd District 5

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Service Request Schedule Summary

Open Requests

Req #	Dates	Request Schedule	Durations	Type / Priority	Assignee / Department	Caller / Address	Location / District
31542	07/09/20 08/27/20	Request Schedule Closed	49.0 S-to-C 20.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Price, Chris Yandell Rd	Yandell Rd District 1
Culvert smashed in due to an accident in front of his address on 7/8/2020							
31544	07/09/20 08/10/20	Request Schedule Closed	32.0 S-to-C 20.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Brooks, Robert Renfroe Rd	Renfroe Rd District 5
Culvert needs cleaning out							
31545	07/09/20 08/10/20	Request Schedule Closed	32.0 S-to-C 20.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Carr, Gwen Cotton Blossom Rd	Cotton Blossom Rd District 4
Culvert and ditch needs cleaning out							
31546	07/09/20 08/12/20	Request Schedule Closed	34.0 S-to-C 20.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Williams, Julius 782 Livingston Vernon Rd	Livingston Vernon Rd District 4
Need culvert installed							
31549	07/10/20 08/10/20	Request Schedule Closed	31.0 S-to-C 19.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Buckner, Betty Timber Dr	Timber Dr District 3
Mrs. Betty Buckner called from #601-214-7663. She lives at 115 Timber Drive in Madison in the Ashbrook Subdivision. The road is cavi							
31552	07/10/20 08/10/20	Request Schedule Closed	31.0 S-to-C 19.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Jobe, Louis 119 Riley Williams Rd	Riley Williams Rd District 5
Request that the road shoulders be knocked down from hunks of dirt that was left after road was recently paved							
31569	07/14/20 08/14/20	Request Schedule Closed	31.0 S-to-C 15.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Harris, Keira 300 Twins Lakes Dr	Twin Lakes Dr District 1
Ditch needs to be cleaned out because water just sits and doesn't drain							

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Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
31570	07/14/20 08/14/20	Request Schedule Closed	Durations 31.0 S-to-C 15.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Densford, Tye Rocky Hill Rd Rocky Hill Rd District 5
31575	07/14/20 08/14/20	Request Schedule Closed	Durations 31.0 S-to-C 15.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Hudson, Mary Francis Rd Francis Rd District 5
31590	07/17/20 08/19/20	Request Schedule Closed	Durations 33.0 S-to-C 12.0 O-to-C	Culvert Installation Medium Priority Need culvert installed, to get access onto his property	Brown, Shirley Road Maintenance	Burrell, Robert Gunter Rd Gunter Rd District 5
31602	07/20/20 08/27/20	Request Schedule Closed	Durations 38.0 S-to-C 9.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced	Brown, Shirley Road Maintenance	Lockett, Joe Grown Williams Rd Grown Williams Rd District 5
31609	07/22/20 08/27/20	Request Schedule Closed	Durations 36.0 S-to-C 7.0 O-to-C	Culvert Repair Medium Priority Need 20ft of culvert added for trailer truck	Brown, Shirley Road Maintenance	Miggins, John 188 Rising Chapel Rd Rising Chapel Rd District 5
31627	07/27/20 08/27/20	Request Schedule Closed	Durations 31.0 S-to-C 2.0 O-to-C	Culvert Repair Medium Priority Need gravel on culvert close to this address	Brown, Shirley Road Maintenance	Joyner, Irish 549 Tithelo Rd Tithelo Rd District 5

Open Requests: 132
190.0 S-to-C Average Duration
170.8 O-to-C Average Duration

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Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
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Total Requests: 132
190.0 S-to-C Average Duration
170.8 O-to-C Average Duration